

# WORLD- CLASS QUALITY

## Aritco 5-year Product Warranty Information sheet 2022

Aritco sets a new industry standard by including a 5- year product warranty on all lift models.

Aritco is the first in the industry to offer a 5-year product warranty on all products. In addition, we offer a 10-year warranty on the drive technology.

Ensuring the safety and reliability of our products are top-tier has always been at the top of our agenda. Introducing the product warranty further reinforces and demonstrates that commitment.

For details, see reverse side or [aritco.com](http://aritco.com)



## Warranty



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# ARITCO 5-YEAR PRODUCT WARRANTY

## ARITCO PRODUCT WARRANTY

This Aritco product warranty is issued by the Aritco factory. We are proud of the world-class quality of our products and therefore warrant the in accordance with the conditions set out in this document.

## WHAT IS COVERED

Aritco warrants its new lifts to be free from defects in materials and workmanship during the warranty period, on the conditions that the prerequisites for the product Warranty stated herein are fulfilled.

## DURATION OF COVERAGE

The 5-year warranty period starts on the mandatory installation checklist.

## ARITCO'S RESPONSIBILITY

Aritco's sole and exclusive obligation under this 5-year warranty coverage is limited to either of the following, at Aritco's discretion: (i) repairing a defective part or parts or (ii) replacing such part or parts with new parts.

## RESPONSIBILITY OF THE ARTICO PARTNER

When an Aritco Partner receives a warranty claim from a customer or is notified of a fault during a service or maintenance routine, the Aritco Partner will within a reasonable amount of time file the warranty claim with Aritco in accordance with the warranty claim process.

## PREREQUISITES FOR THE PRODUCT WARRANTY

The lift must be installed and serviced by an Aritco Partner to be valid.

## HOW TO OBTAIN WARRANTY COVERAGE

A lift owner who wishes to obtain warranty coverage for a defect shall notify the Aritco Partner undue delay.

## WHAT IS NOT COVERED

This product warranty does not cover:

- Routine maintenance items or adjustments
- Normal wear and tear
- Faded paint
- Oil changes
- Batteries
- Labor and travel expenses outside of normal working hours, if requested by the lift owner

Visit [aritco.com](https://www.aritco.com) for more information about the warranty's terms and conditions.

